



The Board of Directors held a meeting on November 23, 2023.

Health Information Exchange

Cornwall Community Hospital went live with Ontario eHub, the provincial Health Information Exchange initiative, on March 30, 2023. At that time, the Hospital began using eHub for outbound data sharing, specifically sending patient information to local long-term care (LTC) homes. As anticipated, this project continues to evolve. Further developments include:

- The Hospital is on track to go-live with importing outside records to the CCH record on November 28, 2023. This phase of the project will allow authorized staff to import external records from LTC homes to the Cerner record.
- The Ottawa Hospital is planning to join the eHub in late fall, bringing additional connectivity and integration with regional partners. This game-changing integration will mark the first time that *Cerner* and *Epic** Electronic Health Record systems will be able to share data between each other in Canada.

These are exciting times as we continue to strengthen our integration and enhance our patient care and information-sharing capabilities through Ontario eHub.

*The Ottawa Hospital has an Epic electronic health record.

Equity, Diversity and Inclusion (EDI)

Farhana Meghji, Equity, Diversity and Inclusion Coordinator, presented to the Board of Directors the proposed Equity, Diversity and Inclusion Framework. The Framework is intended to serve as a support for the building of EDI at Cornwall Community Hospital. She explained that by embarking on this journey to create high-quality EDI programs, the Hospital fosters a workplace environment where individual staff members feel a sense of belonging and that they are valued. This approach also empowers the Hospital to deliver inclusive, person-centered, culturally competent care, demonstrating to patients and clients that we understand them as people. By ensuring that the Hospital has an equitable environment, we are creating an organizational culture that will attract and retain experienced staff and support our patients.

As part of her presentation, Ms. Meghji summarized some of the work accomplished to date, which includes the establishment of an active Equity, Diversity and Inclusion Committee with representation from across the organization. She also provided some highlights on the results of the recent Equity, Diversity and Inclusion survey circulated among hospital workers in the Fall of 2023.

The Board of Directors approved Cornwall Community Hospital's 2022-2027 Equity, Diversity and Inclusion Framework.

Reports

The Board reviewed and discussed the following:

- 2023-2024 Annual Operating Plan Progress Report dated November 16, 2023;
- Corporate Scorecard 2023-2024 with results to the end of Quarter 2; and
- Patient Safety Quarterly Report for the periods of 2022-2023 Quarter 3 and 2023-2024 Quarter 1. Data for 2022-2023 Quarter 4 was lost in the cyber incident.

Board Committees

The Board of Directors made the decision to change the name of the Finance and Audit Committee to Resources and Audit Committee as this name is more representative of the committee's mandate.

The Board of Directors appointed the following members as board committee officers for 2023-2024:

- Alice Wilson-Haramis as Chair and Kristen MacDonell as Vice-Chair of the French Language Services Committee;
- Josh Eamon as Chair and Dale McSween as Vice-Chair of the Property Ad Hoc Committee.

Integrated Patient Safety and Quality Plan

The Board approved revisions to the Integrated Patient Safety and Quality Plan 2022-2025. The Plan is aligned with the strategic directions and includes many initiatives to address patient safety and quality improvement.

Recognition

The Board recognized the following teams and individuals:

Wendy Card, Switchboard Operator, for her professionalism.

Dr. Céline Lemire, who was instrumental in the success of the new patient-centric teams-based inpatient model initiated in the Spring of 2022 and the Emergency Room Discharge Project.

Kasey Sleeman, Payroll Financial Analyst, for providing valuable assistance in support of activities related to the payroll function, including the reconstruction and reconciliation process.

Emilee Walker, Manager of Financial Services, for her diligence in manually completing the fraud detection process while the usual digital solutions were unavailable.

The Hospital Wellness Committee for their excellent work in promoting health and wellness and in enhancing the work life experience of all who work at Cornwall Community Hospital.

All nominees and recipients of Cornwall Community Hospital 2023 Awards in the various categories: ICARE, Remarkable Newcomer, Outstanding Career, Excellence in Leadership, Continuous Improvement and Innovation, and Kindness in Health Care.

Policies

The Board approved revisions to the following policies:

- FN 10-025 – Expense Authorization;
- FN 10-050 – The Corporate Purchasing Policy to become effective January 1, 2024; and
- PR 05-020 – Patient and Family Feedback Managing (Complaints).

Terms of Reference

The Board approved revisions to the Multidisciplinary Point-of-Care Testing Committee Terms of Reference.