



*The Board of Directors held a meeting on March 4, 2021.*

## 2020-2021 Operating Results

The Board of Directors reviewed the Financial Statements for the period ending December 31, 2020. The operating deficit has increased to \$1.3 million year-to-date. This was driven by the revenue shortfalls, the decrease in clinical activity, outbreaks and increase in COVID-19 cases in December. Expense controls continue to be very good. Despite the year-to-date deficit, it is projected that, with the assistance of Ministry funding, the year will end with a \$20,000 surplus which will be applied toward the working capital debt. In terms of liquidity, the balance sheet is strong.

## Cornwall and Area/Upper Canada Ontario Health Team

The Cornwall and Area/Upper Canada Ontario Health Team has been invited by the Ministry of Health to submit a full application by April 30, 2021. This Health Team covers the geography of Stormont, Dundas, Glengarry and Akwesasne, as well as a portion of Russell County. Its membership includes the three hospitals and community health partners operating in that geography.

## COVID-19 Pandemic Response

The number of active COVID-19 cases in hospital had declined significantly this past week, but is now beginning to increase again and this is very reflective of what is currently happening in the community and across the country. The concern is growing around the transmission of the variants and the speed with which this is occurring. There is a need for the community to be patient and to continue following public health measures until vaccination gets ahead of the virus.

The Incident Command Centre has implemented additional strategies aimed at reducing the opportunity for transmission in hospital. These strategies include testing of all inpatients on admission and putting all medical/surgical patients on precautions. Moving to universal precautions reduces the need for patient transfers significantly and therefore enables better contact tracing and reduces potential exposures.

With a decreased prevalence in our community, the Hospital has moved to increase elective surgical procedures. A number of operational strategies have been introduced in an effort to improve patient flow across the hospital. The patient flow team has done an exceptional job at keeping patients out of the emergency department and maximizing services, even during very difficult times.

## Corporate Scorecard

The Board reviewed results of the 2020-2021 Corporate Scorecard to Quarter 3.

## Projects Update

The Board of Directors received a presentation providing an update on the following projects currently in progress at Cornwall Community Hospital:

- Radioactive Seed Localization Technology
- Lab: Recently Added Services
- Information Technology (IT)/Health Information Services (HIS)/Clinical Informatics (CI) Projects
- 3M Computer Assisted Coding and Code Finder
- Business Intelligence and Analytics (BI&A)
- Online COVID-19 Self Screening Tool
- Provincial Hospital Resource System (PHRS)
- Data Centre and Microsoft Outlook Upgrade
- Radio Frequency Identification (RFID) Asset Tracking and Wayfinding
- Imprivata Single Sign-On
- MyChart™ Patient Portal

With respect to the Patient Portal, the MyChart™ Tool will provide access to patient information going back to May 2020. Examples of information a patient will be able to access include the discharge summary, diagnostic test results and notes of lab results. The patient portal is scheduled to go live in a couple of weeks. Patients will be advised on how to sign-up for the portal using multiple approaches, including staff greeting patients at the front door and an awareness campaign in the media.

## Policies

The Board approved or revised the following policies:

- PE 05-090 – Vendor Visitation;
- PR 10-610 – Pet Therapy Dogs.

## Recognition

The Board recognized the following teams and individuals:

**Laboratory Services** for a successful accreditation survey conducted by Accreditation Canada Diagnostics;

**Pharmacy Department** for a successful routine practice inspection by the Ontario College of Pharmacists;

**Ms. Amy Mulyca and the Vaccination Clinic Team** for an efficient COVID-19 vaccination clinic established for staff at the hospital;

**Ms. Ann Zeran** for her lead role representing Cornwall Community Hospital in the development of the [www.AccessMHA.ca](http://www.AccessMHA.ca), a new single point of entry into Eastern Ontario's system of care for mental health, substance abuse and addictions.

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## **Inpatient Mental Health Unit Project**

The Board of Directors received a presentation on the progress of the Inpatient Mental Health Unit Project. The report included a description and progress made in relation to the implementation of new models of care, including the recovery college, safeguards, and physical designs, as well as information regarding security services.

The Inpatient Mental Health Unit project is co-designed. Staff are key stakeholders. The Addiction and Mental Health Family Advisory Committee and the Patient and Family Advisory Committee will also be involved as well as a few focus groups to ensure the environment will be culturally sensitive.

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