

The Board of Directors held a meeting on May 2, 2019.

Embrace Project – Emergency Department

Building on the Hospital's success with improving the caregiver experience in the Inpatient Mental Health Unit, the Embrace project is spreading to the Emergency Department.

A project team has been established, ensuring co-design principles are in place, a project plan developed and base-line surveys conducted.

Chief of Department

Dr. Anastasios Boubalos was appointed Chief of Diagnostic Services for the three-year term of 2019, 2020 and 2021.

Congratulations Dr. Boubalos!

Bundled Care

The Board of Directors received a report on Bundled Care service delivery and funding model. Bundled models provide a single payment for an episode of care across multiple settings and providers.

Beginning in this fiscal year (2019/20), Cornwall Community Hospital's Hip and Knee replacement activity will be funded through Bundled Funding. Bundled payment is a term to describe the process of grouping funds across multiple care settings and providers, and issuing those funds as single payment to cover a defined episode of care for a patient. In this model, a patient's entire episode of care for a health condition or procedure is funded through one single payment that is issued to one "bundle holder".

The bundle holder funds the other providers that deliver services in the bundle pathway based on agreed-upon rates. The bundle holder may provide this care directly or through other providers. Cornwall Hospital is the bundle holder for all total hip and knee surgeries completed at this hospital.

Bundled models include risk and gain sharing, in which participating providers assume some risk related to the cost of providing services, and also share any gains or savings (i.e. surplus from spending less money than the pooled amount).

Bundled care is intended to:

- Promote integrated care to create seamless transitions and ease a patient's move from hospital to home;
- Improve efficiency by reducing time spent in hospital and eliminating unnecessary hospital and emergency department visits;
- Incentivize collaboration between providers through sharing of financial risks and gains; and
- Encourage evidence-based care delivery.

Policies and Terms of Reference

The Board approved or revised the following:

- Policy RM 10-180 – Electronic Communication and Personal Health Information;
- Policy RM 20-715 – Secure Disposal of Confidential Information;
- Physician Wellness Committee Terms of Reference;
- Quality and Performance Monitoring Committee Terms of Reference.

Vice-President, Medical Affairs

The Board of Directors received a report that Dr. Ashley Cook has been selected as Vice-President, Medical Affairs. Dr. Cook has served in several leadership roles at Cornwall Hospital, including Chief of Staff and Chief of Anaesthesia. The Vice-President, Medical Affairs is a part-time position, and Dr. Cook will be working on-site in this capacity one day per week.

Ms. Jeanette Despatie, Chief Executive Officer, indicated that “the Senior Administration Team welcomes him into this position as we strive to fully integrate medical expertise into the interdisciplinary model of care at Cornwall Community Hospital. Dr. Cook’s participation will help us as we continue to address length-of-stay challenges as well as recruitment, on-boarding, emergency planning and other corporate priority projects.”

Congratulations Dr. Cook!

Recognition

The Board recognized the following:

- **Ms. Elizabeth McGrimmon** for her many years of service as Membership Convenor for The Auxiliary to the Cornwall Community Hospital;
- **Dr. Daniela Volochniouk** for providing much needed assistance by taking on additional responsibilities in the Department of Mental Health;
- **The Payroll Personnel** for their dedication and efforts in meeting very tight deadlines and their cooperation with the recent audit;
- **Mr. Mario Alibrando** and **Ms. Murielle Mayer** for the development of the board portal;
- **The Cornwall Community Hospital Foundation personnel** for their efforts in relation to the Adopt-A-Resident Program and Radiothon.

Choosing Wisely

The Transfusion Wisely Project has been launched successfully at the Hospital. An audit has been completed on two main components: transfusion thresholds, and “single unit” transfusion orders. Physicians are doing well adhering to guidelines regarding transfusion thresholds. Opportunities for improvement have been identified with the “single unit” transfusion orders. A working group has been formed which involves representation from the Transfusion Committee, Laboratory and Hematology from The Ottawa Hospital. This project incorporates Choosing Wisely goals, advances best practice guidelines in managing anemia and brings together expertise within our hospital and from Ottawa.

French Language Services

The French Language Services Committee submitted its annual report on the status of French language services provided at the hospital. The Board of Directors approved the French Language Services Annual Report for 2018-2019.

