



A Vision. Delivered.

ANNUAL REPORT 2015



LL In 2004 we amalgamated our two acute care hospitals in Cornwall - a decade later, we consolidated on one site.

JEANETTE DESPATIE, PRESIDENT AND CHIEF EXECUTIVE OFFICER

We cannot begin to describe the benefits enjoyed today because of the decisions made years ago. It was a clear vision that positioned us as a leader in the provision of exceptional health care, and as the birthplace of choice in our community.

With a focus on the future, Cornwall Hospital together with our partners and supporters, planned, constructed and delivered a state-of-the-art hospital with equipment that will meet our patient needs and attract the best medical and health care professionals in the field. This redevelopment project enabled us to provide our acute care services from one site. Today our staff, physicians and volunteers work together to meet the needs and expectations of our patients.

We have also received provincial approval to consolidate our Community Addictions and Mental Health programs on the McConnell property. The construction of this new building is expected to begin summer 2015. This project will provide opportunities to improve patient access to services, improve the coordination of care and increase our efficiencies. Addictions and mental health needs have been on the national agenda in the recent past, at the same time Ontario is working to improve access to services across the province. The integration project at Cornwall Hospital aligns with these agendas and will position our region well for the future delivery of these critical community services.

Cornwall Hospital has also worked closely with several community health partners over the past two years in support of a Health Links initiative for our area. Health Links are being introduced across the province in an effort to target those patients who need the system most. With providers coming together and a clear focus on the patient, we are confident that we will see positive changes in the delivery of care and will realize improved health outcomes.

As we continue to work towards meeting the needs of our community, we are excited to bring chemotherapy services to Cornwall Hospital. Recognizing that cancer patients need to travel for this service, and with the support of Cancer Care Ontario and our community, we plan to begin the delivery of chemotherapy to patients in the coming year.

This next year will see one of the greatest transformations to our delivery of care in decades. We are working to introduce an electronic patient record across the organization. This project will bring with it significant benefits such as providing accurate, complete and up-to-the-second patient information. This will enable easier access to patient records, ensuring coordinated efficient care and enhanced patient and provider interaction.

We would like to sincerely thank our staff, physicians and volunteers for their hard work and commitment to



ensuring that our vision became reality.

Over the next several months, we will reevaluate our current mission and vision and set the course for the next 5 years. We will connect with our community and partners as we complete the next strategic plan for Cornwall Hospital. While our directions may mature, we remain focused on our commitment to excellence in the delivery of care and to improving our patient experiences.

Michael Turcotte
Chairperson, Board of Directors

Jeanette Despatie
President and Chief Executive Officer

It is with pride that the Board of Directors have watched the Women and Children's Health services expand and flourish over the past few years.

MICHAEL TURCOTTE,
CHAIRPERSON, BOARD OF DIRECTORS



Delivering New Life:

In the last year, two pediatricians and one obstetrician have joined the Women and Children's Health team at Cornwall Hospital. These recruitments enable us to continue the hospital's 24/7 coverage for obstetrics, pediatrics and anesthesia. Cornwall Hospital is the only hospital outside of Ottawa providing 24/7 pediatric services. It is with pride that the Board of Directors have watched the Women and Children's Health Services expand and flourish over the past few years" stated Michael Turcotte, Chairperson, Board of Directors.

Having babies at Cornwall Community Hospital (CCH) seems to be a family affair for the Fawthrops. Both teachers and sisters-in-law Kathryn and Katherine, have had five children between them in the last seven years, all at CCH.

Each experience was better than the last. Kathryn, who married into the Fawthrop family, has seen the physical transformations at the hospital with the renovations happening in between the births of her two children, Dean who was born in 2007, and Carolyn born in 2009. "Both times I had such trust in the staff, and they were so helpful," explains Kathryn. "The renovations and newly added labour and delivery suites were an extra bonus too!" "After having experienced something as intimate as childbirth, the nurses involved often feel part of the family," adds Jackie Girard, manager of Women and Children's Health, who was a staff nurse for over 20 years. "We want mothers-to-be to know of the great experiences happening here at Cornwall Hospital. These five births are perfect examples of the nurturing care parents can expect and depend on during their stay."

We want mothers-to-be to know of the great experiences happening here at Cornwall Hospital.

JACKIE GIRARD,
MANAGER OF WOMEN AND CHILDREN'S HEALTH


519
Babies born
in the past year

140%
increase in Midwifery births
at Cornwall Hospital over
the past year.

Delivering More Life:

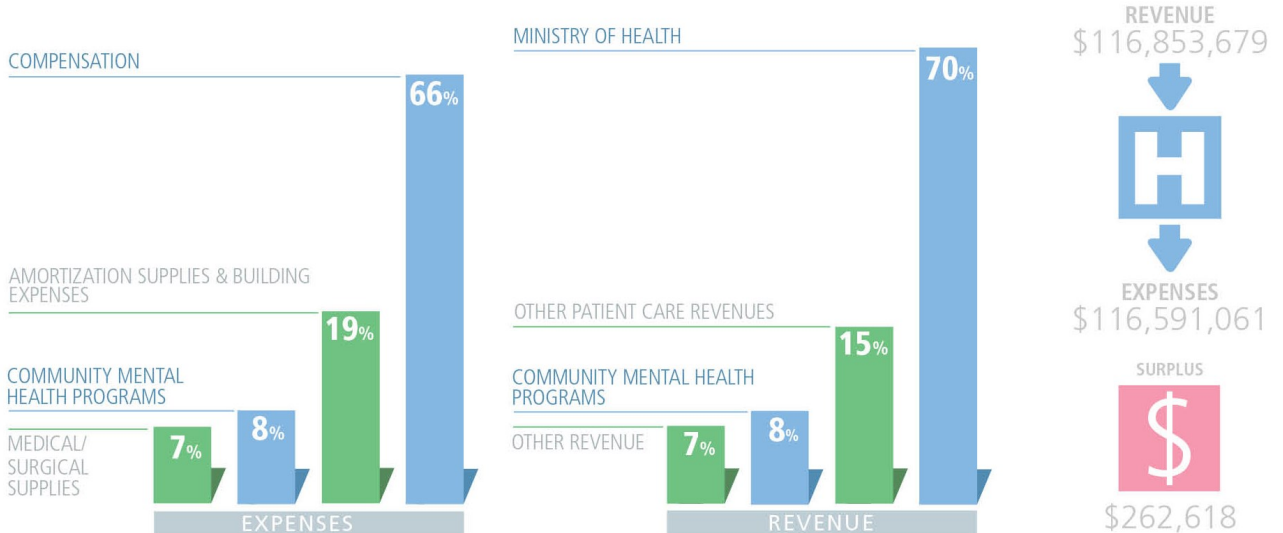
Cornwall Hospital has been a member of the Trillium Gift of Life Network (TGLN) since June of 2013 and participates in Ontario's Routine Notification Program so that their specially trained staff can identify potential donors and approach families to re-affirm consent. With the expansion of Routine Notification TGLN is forecasting an increase in the number of lives saved through organ and tissue donation. One organ and tissue donor can save up to eight lives and transform as many as 75 others.

In 2014 there were nearly 20 sets of eyes harvested at Cornwall Hospital and early in 2015, the hospital experienced a first ever successful organ donation. Transplant surgeons travelled to collect the organs and returned them to a matching recipient. In Cornwall alone there are nine people waiting for an organ transplant with most common needs being kidney, liver and heart.

Cornwall Hospital celebrated April as "Be a donor month" with a donor registration drive encouraging both staff and the public to register as an organ donor. "Having a drive such as this brings awareness to the impact that one donation can save as many as eight lives," explains Mike Kroon, Manager of Critical Care Unit/Hemodialysis and clinical lead for the tissue and organ donation program at CCH. "As difficult as the personal situation is, it can, at the same time be extremely rewarding."



YEAR ENDING MARCH 31, 2015



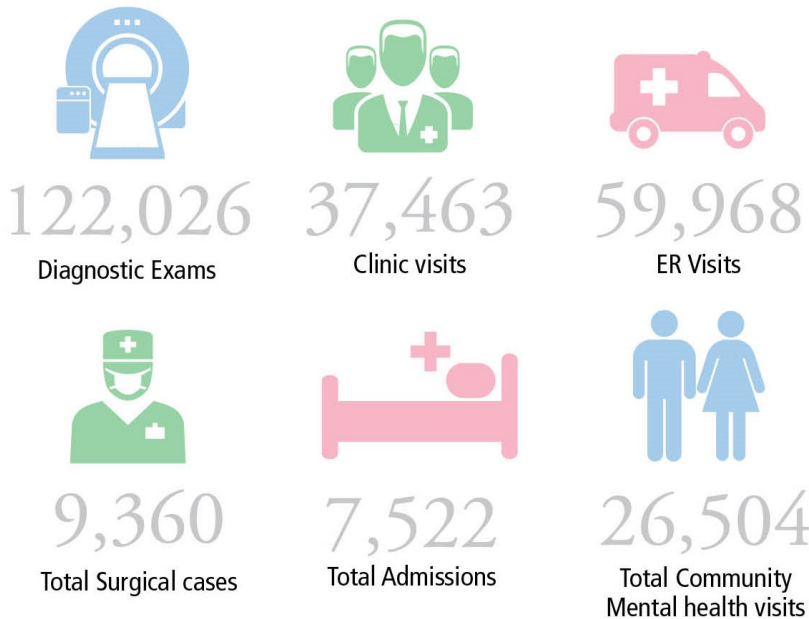
“ We now have a commemorative space acknowledging the humble beginnings of Cornwall General Hospital and Hotel Dieu Hospital, the schools of nursing, and our most recent history as an amalgamated hospital.

As we consolidated to one site, we were able to recognize the rich history of healthcare in our community. Both the Cornwall General and the Hotel Dieu Hospital now have a commemorative space acknowledging their humble beginnings, the schools of nursing, and our most recent history as an amalgamated hospital.

Years ago, there were two small hospitals in Cornwall. Today, Cornwall Community Hospital is the largest provider of care in the area. The community’s needs are met with the integration of services, facilities, systems and staff. The transformation in this story is great, and the journey of excellent healthcare continues to evolve.



(located on Level 1)



Great communities build the best hospitals

This year we celebrated with and honoured our donors from the past decade with the unveiling of two new donor walls and several recognition plaques throughout CCH. We are most appreciative of all our donors and volunteers – past and present - for making a difference. You have enabled this community to have the wonderful facility we enjoy today.

This year, we continued to see an outpouring of generosity from residents of this region. We were able to provide funds to the Hospital to replace a cardiac ultrasound machine, purchase furniture for the Critical Care Family room, purchase a bariatric wheelchair and provide running shoes for the Assertive Community Treatment program. We also continued to transfer funds from the To Your Health! Campaign.

As we transition out of campaign fundraising, we are shifting our efforts towards sustainability and meeting the ongoing needs of the Hospital. This year, we started raising funds to cover the start-up costs of a chemotherapy program which we anticipate to be completed by the end of 2015. At that time, our focus will shift to supporting the integration of the Community Addictions & Mental Health Services to the McConnell site. Construction of this new building will begin in the summer of 2015.

Thank you for your incredible support again this year and we look forward to continuing the journey with you of ensuring excellent healthcare, right here at home.

Sincerely,
Allan Wilson, *Chair of the Board of Directors*
Erin Killoran, *Executive Director*

“ You have enabled this community to have the wonderful facility we enjoy today.

ERIN KILLORAN, EXECUTIVE DIRECTOR



\$1.2M
raised



1 cardiac ultrasound machine purchased



1 Bariatric wheelchair purchased



Furniture for the Critical Care Family room purchased



\$500,000
transferred for
To Your Health! Campaign



number of contributing donors
1,563

